



Warning against tender scams: The WRC urges members of the public to report any suspicious Request for Quotation, Purchase Order or Letter of Award to its Fraud Hotline on 0800 227 007 or email: confidential@wisecall.eu.com. If a request or procurement communication appears to be suspicious Suppliers are advised to contact the WRC Supply Chain Management office on 012 761 9300 to verify its authenticity

PART A INVITATION TO BID (SBD1)

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE WATER RESEARCH COMMISSION (WRC)					
RFQ/P NUMBER:	008/ 05/22-23	CLOSING DATE:	24 MAY 2022	CLOSING TIME:	24h00
DESCRIPTION OF GOODS/SERVICES	APPOINTMENT OF A BI (BUSINESS INTELLIGENCE) RESOURCE IN THE CORPORATE SERVICES BRANCH FOR A PERIOD OF TWELVE (12) MONTHS The objective of this request for proposal is to invite service providers to submit proposals for consideration, to be appointed to provide BI consultant services in the Corporate Services department.				
BID RESPONSE DOCUMENTS MAY BE EMAILED TO: quotations@wrc.org.za (No hand delivered quotation or sent to a different email than the one specified shall not be accepted)					
RFQ VALIDITY PERIOD: 90 DAYS					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Supply Chain Management		CONTACT PERSON	Supply Chain Management	
TELEPHONE NUMBER	012 761 9300		TELEPHONE NUMBER	012 761 9300	
E-MAIL ADDRESS	quotations@wrc.org.za		E-MAIL ADDRESS	quotations@wrc.org.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT [TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]	
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				<input type="checkbox"/> YES	<input type="checkbox"/> NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				<input type="checkbox"/> YES	<input type="checkbox"/> NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				<input type="checkbox"/> YES	<input type="checkbox"/> NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				<input type="checkbox"/> YES	<input type="checkbox"/> NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				<input type="checkbox"/> YES	<input type="checkbox"/> NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					



PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

.....

CAPACITY UNDER WHICH THIS BID IS SIGNED:

.....

(Proof of authority must be submitted e.g. company resolution)

DATE:

.....



PART C STANDARD BIDDING DOCUMENTS

(SBD FORMS - SBD4, SBD6.1 (where applicable), should be fully completed and signed by the supplier/service provider). WRC reserves the right not to accept/eliminate/disqualify a quotation not accompanied by the completed prescribed SBD forms.

SBD4

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder



SBD 6.1 PREFERENCE POINTS CLAIMED

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS, AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1. The following preference point systems are applicable to all bids:

1.1.1. the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and

1.1.2. The 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2.

1.2.1. The value of this bid is estimated to exceed/not exceed R50 000 000 (all applicable taxes included) and therefore the preference point system shall be applicable; or

1.2.2. Either the 80/20 or 90/10 preference point system will be applicable to this tender (delete whichever is not applicable for this tender).

1.2.3. Either the 80/20 or 90/10 preference point system will be applicable to this tender (delete whichever is not applicable for this tender).

1.3. Points for this bid shall be awarded for:

1.3.1. Price; and

1.3.2. B-BBEE Status Level of Contributor.

1.4. The maximum points for this bid are allocated as follows:

	POINTS
PRICE	
B-BBEE STATUS LEVEL OF CONTRIBUTION	
Total points for Price and B-BBEE must not exceed	100



1.5. Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6. Water Research Commission reserves the right to require either of a bidder, before a bid is adjudicated or at any time subsequently, to substantiate any claim concerning preferences, in any manner required by Water Research Commission.

2. DEFINITIONS

2.1. **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;

2.2. **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

2.3. **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;

2.4. **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);

2.5. **“EME”** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;

2.6. **“Functionality”** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.

2.7. **“prices”** includes all applicable taxes less all unconditional discounts;

2.8. **“proof of B-BBEE status level of contributor”** means:

2.8.1. B-BBEE Status level certificate issued by an authorized body or person;

2.8.2. A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;

2.8.3. Any other requirement prescribed in terms of the B-BBEE Act;

2.9. **“QSE”** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;

2.10. **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid



invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1. THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

or

90/10

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

or

$$P_s = 90 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

P_s = Points scored for price of bid under consideration

P_t = Price of bid under consideration

P_{\min} = Price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1. In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0



5. BID DECLARATION

5.1. Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

6.1. B-BBEE Status Level of Contributor:=(maximum of 10 or 20 points)
(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING

7.1. Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES		NO	
-----	--	----	--

7.1.1. If yes, indicate:

7.1.1.1. What percentage of the contract will be subcontracted.....%

7.1.1.2. The name of the sub-contractor.....

7.1.1.3. The B-BBEE status level of the sub-contractor.....

7.1.1.4. Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES		NO	
-----	--	----	--

7.1.1.5. Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

Designated Group: An EME or QSE which is at least 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		



Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1. Name of company/firm:

8.2. VAT registration number:

8.3. Company registration number:.....

8.4. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One person business/sole propriety
- ☐ Close corporation
- ☐ Company
- ☐ (Pty) Limited

[TICK APPLICABLE BOX]

8.5. DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

.....

.....

.....

8.6. COMPANY CLASSIFICATION

- ☐ Manufacturer
- ☐ Supplier
- ☐ Professional service provider
- ☐ Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.7. Total number of years the company/firm has been in business:

8.8. I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:



- 8.8.1. The information furnished is true and correct;
- 8.8.2. The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- 8.8.3. In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- 8.8.4. If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - 8.8.4.1. disqualify the person from the bidding process;
 - 8.8.4.2. recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - 8.8.4.3. cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - 8.8.4.4. recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the Audi alteram partem (hear the other side) rule has been applied; and
 - 8.8.4.5. Forward the matter for criminal prosecution.



PART D

TERMS OF REFERENCE / SCOPE OF WORK

1. BACKGROUND AND INTRODUCTION

The Water Research Commission (WRC) is a national entity established in terms of the Water Research Act (Act No 34 of 1971), to coordinate and fund water research in South Africa.

The WRC requires to appoint a BI (Business Intelligence) consultant / (expert senior BI developer) in the Corporate Services department for a period of twelve (12) months.

Microsoft's Power BI is a data modelling tool with a user-friendly interface and multi-layered business solution and has a lot of features. Power BI has full support for all three layers indicated above. Most of the other data analytics tools are focused only on report generation with limited capability from the first two (Raw data & Semantic Model) components

Any BI tool has essentially three components built into it;

1. Raw Data: The data collected from the data source is in an unstructured form.
2. Semantic Model: In this model, the data is rearranged for analysis by applying pre-defined models to it.
3. Reports: Reports are the result of any BI tool which will essentially give us the result in a visual format

The primary focus of this Power BI tool is to provide us with the best BI utilities, Business Intelligence reports, and analytics features. The feature of cloud-based service comes bundled with this software in the desktop-based interface. It is an all-in-one BI tool as it offers various data warehouse capabilities, like data discovery, data transformation, and visually interactive dashboards. A major focus of Power BI is not visualization but data modelling and report generation. We will be able to seamlessly generate reports with a few clicks from the centralized dashboard once we have set up the environment.

The Water Research Commission has standardized on Microsoft as its software platform of choice. We use Microsoft tools and software at our Datacentre, Cloud, Server & end-user levels. Given that our data sits across various Microsoft platforms, it's no surprise that Microsoft's Power BI tool is best suited to build our reporting platform. Power BI is a business analytics solution that will let us visualize our data and share insights across our organization. Amongst other things, the BI tool will provide us with a Streamlined publication and distribution platform (Instead of emailing large files or putting them on a shared drive, reports and visualizations can be uploaded to the Power BI service, and our data will be refreshed whenever the related underlying dataset is updated. We will also now have access to Real-time information (Dashboards update in real-time, as data is pushed in. This will give us, the viewers, the ability to solve problems and identify opportunities quickly). As such, we will be using Microsoft's Power BI tool to develop the organization's reports, where applicable. As part of this strategy, Corporate Services wanted to appoint a full-time Systems developer to support our Dynamics 365 products along with reporting on the BI platform, however, the full-time vacancy has since been placed on hold. This however has not negated the need for the skillset, nor has it removed the technical requirement which is still very much needed by the organization to fulfil the requirements of this planned project.



2. SCOPE OF WORK: REQUIREMENT / SPECIFICATION

The WRC requires to appoint a BI (Business Intelligence) consultant in the Corporate Services department for a period of twelve (12) months.

The scope of work includes:

- Championing report design meetings, requirements gathering sessions with internal stakeholders to understand the need of the business for new developments or changes in the reports requested to translate business needs into technical specifications
- Ensure that the reports are constantly refined as per the requirements, tested, and debugged o Maintain, fix, and improve the BI Reports
- Ensure the reports can be displayed in a form of analytics and dashboards
- Ensure reports can be saved/downloaded in the formats:
 - Microsoft excel
 - PDF
 - Image (jpg, png)
 - Microsoft word
- Building reports that are target audience driven (relevant to roles in the business). Accommodation should be made for the different views required by the relevant stakeholders.
- Document detailed architecture of each developed report
- Build company required reports with the currently existing manual input of the information from Microsoft office products such as excel and word
- Document training manuals on how to access the reports built
- Document troubleshooting guides for all elements
- Conduct training (train the trainer and end-users) on accessing and usage of reports and dashboards built
- Build the following identified reports (list not exhaustive, others will be identified as we go on)
 - The company's APP (annual performance plan) target reports. These are the annual organization performance reports where the information is currently collected in an excel spreadsheet and word documents across various departmental inputs
 - Branch specific APP (annual performance plan) target reports
 - Corporate Services
 - IT (Infrastructure, Business Systems / Applications)
 - HR
 - Facilities
 - Innovation and Impact
 - Marketing
 - ISE - International Stakeholder & Engagement
 - Business Development
 - Finance
 - Accounts Receivable
 - Accounts Payable
 - Payroll



- Reporting
 - Supply Chain
 - Internal Audit
 - Research and Development
- Systems project reports
 - Dynamics 365 CRM Application used for project management.
- General Reports across our different branches (I&I, BDU, Technology Transfer, Marketing, CS) The solution must:
 - Be delivered on the Power BI platform where the organization currently has licenses allocated.
 - Be viewable on an app downloadable on either the iOS or Android store

Service Level Agreement

- The consultant contract must contain a 24x7x365 Service Level Agreement with clearly defined escalation paths, inclusive of all relevant, up-to-date contact information.
- Roles and responsibilities must be clearly defined.

Monitoring

- Alerting and real-time vendor action of outages / service interruption/resource availability/capacity/thresholds.
- Downtime monitoring

Reporting

- Monthly reporting on service availability

Support

- Support must be provided for the duration of the contract
- Roles and responsibilities need to be clearly defined in the proposal.
- Support SLA must accompany the proposal

Vendor

- Must have certified personnel on Power BI platforms
- Provide full support for the duration of the contract
- Provide a minimum of 3 reference sites with contactable references. This should be relevant and comparable to the requested solution as per the WRC scope of work.
- All documentation must be provided by the vendor – on completion along with the report architecture as well as end-user functionality

Financial implication

The service provider must indicate an hourly rate for an expert senior BI developer.
Timesheets will need to be attached for every month-end invoice submitted as proof of the work delivered. WRC will sign and approve the timesheets only if the work completed for that period is done satisfactorily.

3. EVALUATION PHASES

The received proposals will be evaluated in different phases in order to arrive to the final phase of bid award, and the phases will be as follows:

- 3.1 Phase One – Screening of the minimum requirements documents
- 3.2 Phase Two – Pre-qualification evaluation



- 3.3 Phase Three – Technical Evaluation
- 3.4 Phase Four – Price and Preference (B-BBEE)

3.1 Phase One (01): Screening of the minimum requirements documents

In this phase All bids received will be verified for compliance and completeness of the submitted proposal per the below set of mandatory requirements. Bidders who fail to comply with the below requirements may be eliminated and bidders who comply with the below progresses to the next phase of technical evaluation.

- Bid forms must be properly received on the bid closing date and time specified on the invitation, fully completed, dated.
- Invitation to Bid (SBD 1) must be fully completed,
- Submission of a Valid SARS Tax Clearance Certificate together with Supplier SARS Tax Compliance Status Verification PIN to enable Water Research Commission to verify Tax Compliance status on SARS eFiling. NB: Bidders whom their Tax matters are not in order will not be considered for this bid.
- Submission of fully completed SBD 4 (Declaration of Interest),
- Submission of fully completed SBD 6.1 (Preference Claim Certificate),
- Submission of the original or certified B-BBEE Status Level Verification Certificate or original B-BBEE Sworn Affidavit in case of EME and QSE)
- Submission of Central Supplier Database (CSD) Compliance History Report.

NB: Any bidders who did not sign and submit any of the requested documents may be disqualified.

3.2 Phase Two (2): Pre-qualification Evaluation phase

Pre-qualification Requirement

Bidders must submit proof which would sufficiently cover the pre-qualification requirement listed below. Failure to comply with the pre-qualification criteria will result in the proposal being deemed as non-responsive and will not be further evaluated.

The Service provider must be a Microsoft partner	Attached	Not attached
NB: (Service provider to submit confirmation of partnership letter or certificate to meet this criteria)		

3.3 Phase Three (3): Technical Evaluation

Technical Functional Criteria:

Note: Functionality scoring will be on a sliding scale as per the below table:



SCORE	DESCRIPTION
1	Poor
2	Average
3	Good
4	Very Good
5	Excellent

EVALUATION CRITERIA

Criteria	Evidence to be submitted for evaluation	Weighting
Company profile	<ul style="list-style-type: none"> A company profile that highlights specifically the number of years' experience in BI development using Microsoft's Power BI 	<p><u>Total points allocated = 50%</u></p> <p>Less than a year experience in providing BI development services =0</p> <p>1 year experience in providing BI development services =1</p> <p>2 years' experience in providing BI development services = 2</p> <p>3 years' experience in providing BI development services =3</p> <p>4+ years' experience in providing BI development services = 5</p>
Reference Letters specific to BI development work	<ul style="list-style-type: none"> Reference Letters specific to BI development work completed using Microsoft's Power BI 	<p><u>Total points allocated = 25%</u></p> <p>no relevant reference letter provided = 0</p> <p>1 relevant reference letter = 1</p> <p>2 relevant reference letters =3</p> <p>3 relevant reference letters =5</p>



Samples BI reports created	<ul style="list-style-type: none"> Samples of BI reports created 	Total points allocated = 25% No sample BI reports created provided = 0 1 Sample BI reports created provided= 1 2 Samples BI reports created provided= 3 3 Samples BI reports created provided = 5
TOTAL WEIGHTING		100 POINTS

NB: Service providers are expected to meet a minimum threshold of **75%** on the above technical requirements to qualify for the next phase of price and BBBEE, Failure to meet the set minimum threshold will lead to disqualification.

3.4 Phase Four (4): Price and Preference (B-BBEE) Evaluation

Service providers who comply with set pre-qualification evaluation requirements will be evaluated under Price and B-BBEE phase.

4. PRICING

The RFQ will be evaluated in terms of the Preferential Procurement Regulations (2017).

Note:

- The service provider must indicate an hourly rate for an expert senior BI developer
- Fees must be quoted in South African Rand
- Price(s) must be firm and all-inclusive and VAT where applicable.

5. PERIOD / DURATION OF PROJECT / ASSIGNMENT

Twelve (12) months

6. PAYMENT:

The WRC will be invoiced according to the amount of services rendered payment will be affected 30 days from the date of the invoice.

7. STANDARD CONDITIONS OF THE TENDER

- Bidders must complete SBD 4, SBD 6.1,**
- Bidders must also submit a **valid tax clearance certificate**; and a **valid B-BBEE certificate** (original or certified copy) to the WRC offices PRIOR or by the closing date, if the WRC is not already in possession of these certificates;
- It is the responsibility of prospective bidders to ensure that all bid documents are submitted before



- the closing time and date of the tender;
- iv. The WRC reserves the right to award or not to award this contract;
 - v. The WRC will enter into a formal contract with one successful bidder;
 - vi. The WRC reserves the right to terminate the contract should the performance of the service provider be unsatisfactory;
 - vii. Bids received after closing time and date will be classified as **LATE** and will **NOT** be considered;
 - viii. Although adequate thought has been given in the drafting of this document, errors may occur which the WRC will not be responsible for;
 - ix. Any change of information provided in the tender document that may affect delivery of the service should be brought to the WRC's attention as soon as possible. Failure to comply with this may result in the contract being terminated;
 - x. Service providers presenting information intentionally incorrectly or fraudulently will be disqualified;
 - xii. Service providers who have been declared insolvent and wish to do business with the WRC must have been rehabilitated and provide the necessary proof thereof;
 - xiii. The WRC reserves the right to award, cancel or partially award this contract.
 - xiv. The National Treasury General Conditions of Contract will be applicable to this tender (available on the National Treasury website);
 - xv. Bidders must complete and attach all relevant standard bid document;
 - xvi. All prices quoted must be VAT inclusive;
 - xvii. Only those bidders, who have met the minimum functional criteria, as stipulated above, may be invited to present their proposal as required. Please note that bidders, who may be invited for presentations, may have their technical scores re-evaluated.
 - xviii. For those bidders who have met the minimum functional criteria, as stipulated above, the WRC has the right to visit the business premises to verify the information provided in the tender documents; please note that bidders who may have their premises inspected, may have their technical scores re-evaluated.
 - xix. Short-listed companies could be invited to present and discuss their proposals.
 - xx. A service level agreement will be entered into between the WRC and the successful respondent.

8. CLOSING DATE AND TIME

- ☐ The closing date for the RFQ is the **24th of May 2022 @ 24h00**.
- ☐ Quotations should be sent to quotations@wrc.org.za to reach the WRC before 24h00pm on the closing date and time.

9. ENQUIRIES

- ☐ For any technical enquiries and commercial enquiries please contact: the WRC Supply Chain Unit at quotations@wrc.org.za