



Warning against tender scams: The WRC urges members of the public to report any suspicious Request for Quotation, Purchase Order or Letter of Award to its Fraud Hotline on 0800 227 007 or email: confidential@wisecall.eu.com. If a request or procurement communication appears to be suspicious Suppliers are advised to contact the WRC Supply Chain Management office on 012 761 9300 to verify its authenticity

PART A INVITATION TO BID (SBD1)

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE WATER RESEARCH COMMISSION (WRC)					
RFQ/P NUMBER:	105/11/22-23	CLOSING DATE:	22 NOVEMBER 2022	CLOSING TIME:	24h00PM
DESCRIPTION OF GOODS/SERVICES	APPOINTMENT OF AN EXTERNAL SERVICE PROVIDER TO CONDUCT A DETAILED AUDIT ON THE WRC WEBSITE				
BID RESPONSE DOCUMENTS MAY BE EMAILED TO : quotations@wrc.org.za (No hand delivered quotation or sent to a different email than the one specified shall not be accepted)					
RFQ VALIDITY PERIOD: 90 DAYS					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Supply Chain Management		CONTACT PERSON	Supply Chain Management	
TELEPHONE NUMBER	012 761 9300		TELEPHONE NUMBER	012 761 9300	
E-MAIL ADDRESS	quotations@wrc.org.za		E-MAIL ADDRESS	quotations@wrc.org.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?		<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					



PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER (WHERE APPLICABLE) WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA .
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:



PART C STANDARD BIDDING DOCUMENTS

(SBD FORMS – The SBD4 applies to all procurement, irrespective of the value and method of procurement, excluding petty cash purchases, and must be completed by all persons responding to the invitation.

WRC reserves the right not to accept/eliminate/disqualify a quotation not accompanied by the completed prescribed SBD forms.

BIDDER'S DISCLOSURE

SBD 4

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



employed by the procuring institution?

YES/NO

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

3.1 I have read and I understand the contents of this disclosure;

3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;

3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.

3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder



PART D

TERMS OF REFERENCE / SCOPE OF WORK / SPECIFICATION

1. BACKGROUND AND INTRODUCTION

The Water Research Commission (WRC) is a national entity established in terms of the Water Research Act (Act No 34 of 1971), to coordinate and fund water research in South Africa.

The WRC website (www.wrc.org.za) is the organisation's main dissemination and outreach tool. The current WRC website was created in 2018. The website is Wordpress based and is hosted on the Microsoft Azure Platform. The WRC website is the main access point to the WRC 'Knowledge Hub' – a repository of approximately 12 000 (mainly PDF) research reports, serial publications (science journal and a popular magazine), briefing notes, working papers, corporate publications (e.g. Annual Reports) as well as auxiliary software and tools serving the information needs of various WRC stakeholders (including, but not limited to, government departments, academic institutions, municipalities, and water and sanitation sector professionals). The website also serves as the gateway to the WRC's annual research, development and innovation (RDI) proposal cycle.

The WRC intends to develop a new website that better serves the needs of its stakeholders through enhanced functionality and site performance (including the ability to explore newly uploaded content), sophisticated search capability, and improved content and data management. There is also a need to incorporate various WRC-funded programme microsites, which are currently standalone sites on other platforms, while allowing for the sharing of content from the website across various social media platforms. In addition, the new website is expected to allow for web analytics, which is not available on the current website.

As a first phase in this process, the WRC requires the services of a qualified service provider to undertake a comprehensive audit of the WRC's website requirements towards the development of specifications for the design and development of the new WRC website.

The WRC requires the services of a reputable company to assist with the WRC website audit services.

2. SCOPE OF WORK: REQUIREMENT/SPECIFICATION

The objective of this request for quotation is to invite prospective service providers to submit proposals for consideration, to be appointed to assist with the WRC website audit services.

The WRC seek to appoint a service provider to conduct a detailed audit on the WRC website.

The successful bidder will be required to undertake a detailed audit on the WRC website as well the organisation's website requirements in consultation with internal and external users, with the main objective of specifying the requirements of a new WRC website. The audit must cover all aspects of information architecture, functionality, taxonomies, accessibility, browser and device support, hosting requirements, educating and training, monitoring and evaluation as well as ongoing support and maintenance requirements. The proposed solution must allow for the migration and data cleaning of the WRC's knowledge hub repository (along with metadata) and have an update



path to allow for future development.

The solution must incorporate analytics that allow for the tracking of movement of traffic from the website onto social media platforms as driven by marketing communications and event activities and any other functions that this scope may not have covered.

The final output of this RFQ will be the audit report and approved specification document for the new WRC website.

We therefore request the detailed proposal as per information provided above.

3. EVALUATION PHASES

The received proposals will be evaluated in different phases in order to arrive to the final phase of bid award, and the phases will be as follows:

- 3.1. Phase One: Screening of the minimum requirements documents - Only bidders that have complied with the minimum screening requirements may be eligible for further evaluation.
- 3.2. Phase Two - Technical / Functionality Evaluation – Only bidders that meet the cut off mark of 75% out of 100 points on the functionality will be evaluated further for presentation.
- 3.3. Phase Three – Specification compliance - Only bidders that have complied with the specification requirements will be eligible for further evaluation.
- 3.4. Phase Four – Price on 80 points and BBEE on 20 points
- 3.5. Phase Five - Due Diligence – The WRC reserves the rights to conduct a due diligence exercise on the top 2 or more bidders that scored highest points in commercial evaluation

3.1 Phase One (01): Screening of the minimum requirements documents

*In this phase All bids received will be verified for **compliance** and **completeness** of the submitted proposal per the below set of mandatory requirements. Bidders who fail to comply with the below requirements WILL be eliminated and bidders who comply with the below will progress to the next phase of technical evaluation.*

- Bid forms must be properly received on the bid closing date and time specified on the invitation, fully completed, dated and signed in ink.
- Bid forms must be properly fully completed, dated, signed in ink and initial every page of the bid.
- Submission of the bid document must be binded and is without tearing any pages off.
- Invitation to Bid (SBD 1) must be fully completed,
- Submission of a Valid SARS Tax Clearance Certificate together with Supplier SARS Tax Compliance Status Verification PIN to enable Water Research Commission to verify Tax Compliance status on SARS eFiling. NB: Bidders whom their Tax matters are not in order will not be considered for this bid.
- Submission of fully completed Pricing Schedule (Services – Goods - SBD 3.3),
- Submission of fully completed SBD 4 (Declaration of Interest),
- Submission of fully completed SBD 6.1 (Preference Claim Certificate),
- Submission of the original or certified B-BBEE Status Level Verification Certificate or original B-BBEE Sworn Affidavit in case of EME and QSE)
- Business Registration Certificate e.g. CK 1, certificate of incorporation



- Familiarise yourself and Initial every page of the General Condition of Contract
- Service providers must be registered on CSD prior to submission of the tender document to the WRC. Submission of Central Supplier Database (CSD) Compliance History Report to confirm compliance.

NB: Any bidders who did not sign and submit any of the requested documents may be disqualified.

3.2 Phase Two (02): Technical/Functionality Evaluation

NB: Qualification Threshold – Bidders must achieve 75% per the criteria below to be considered for phase (03) of the evaluation. Bidders who fail to comply with the set minimum threshold of 75% per the below requirements WILL be eliminated and bidders who comply with the below will progress to the next phase of evaluation.

In this phase, the following criteria shall be applicable, and the maximum points of each criterion are indicated in the table below. Bidders scoring 75% out of 100 points on functional / technical criteria will be further evaluated on Price and BEE. Bidders who do not achieve the minimum of 75% out of 100 points on functional / technical criteria will not progress to the next phase (03) stage being specification compliance.

PHASE 2 - FUNCTIONALITY RESPONSIVENESS CRITERIA APPLICABLE FOR WEBSITE AUDIT SERVICES

Functionality scoring will be on the sliding scale as per the below table:

SCORE	DESCRIPTION
1	Poor
2	Average
3	Good
4	Very Good
5	Excellent

Qualification Criteria:

- Technical Evaluation: Service providers are expected to meet a minimum 75% threshold out of possible 100 points on phase 2 as indicated below to qualify to the next phase of specification compliance.

Technical Component

The service provider's proposal format should emphasise clarity and brevity in describing an understanding of the project, approach to each task, schedule, budget and personnel experience. All service providers will be subject to both technical and financial evaluation.



Criteria	Evidence to be submitted for evaluation	Weighting
Experience in providing similar service	Company profile indicating relevant service and number of years in delivering similar/same services	<p>Total points allocated = 25%</p> <p>5 = Company profile attached, company experience as per specification requirements has been clearly demonstrated and company has experience in all aspects of specification. Company has 8-10+ years of experience in providing web audit and development solutions.</p> <p>4 = Company profile attached, company experience as per specification requirements has been clearly demonstrated and company has experience in all aspects of specification. Company has 6-8 years of experience in providing web audit and development solutions.</p> <p>3 = Company profile attached, company experience as per specification requirements has been clearly demonstrated and company has experience in at least some aspects of specification. Company has 3-5 years of experience in providing web audit and development solutions.</p> <p>2 = Company profile attached, company experience as per specification requirements has been clearly demonstrated and company has experience in at least some aspects of specification. Company has less than 3 years of experience in providing web audit and development solutions.</p> <p>1 = Company profile attached, but experience as per requirements not clearly demonstrated and/or no indication in company profile that service provider has experience in at least some aspects of specifications.</p>
Reference letters relating to similar work undertaken after 2017	Signed reference letter on the letterhead of the referenced company (i.e. client). The letters must contain contact details of the client (email, contact person and contact numbers) as well as detailed description of service rendered. Reference letters must not be dated earlier than 2017	<p>Total points allocated = 20%</p> <p>5 = 5 relevant reference letters submitted</p> <p>3 = 4 relevant reference letters submitted</p> <p>3 = 3 relevant reference letters submitted</p> <p>2 = 2 relevant reference letters submitted</p> <p>1 = 1 relevant reference letters submitted</p>
Provide a detailed and realistic project implementation	The project implementation plan must speak to all the elements stipulated in the specifications, including approach, timeframes, and risk management	<p>Total points allocated = 30%</p> <p>5 = Comprehensive plan submitted meeting all requirements</p>



Criteria	Evidence to be submitted for evaluation	Weighting
plan and associated timeframes, including roles, responsibilities and dependencies		3 = Project plan is partially detailed and does not cover the entire specification 1 = Project plan submitted but is not detailed and does not cover specification
Submit case studies of previous work done related to the specifications	Detailed case studies of similar projects completed within the last 5 years	Total points allocated = 25% 5 = 5 relevant case studies supplied 4 = 4 relevant case studies supplied 3 = 3 relevant case studies supplied 2 = 2 relevant case studies supplied 1 = 1 relevant case studies supplied
Total		100%

**** NB: Service providers must achieve a minimum of 75% to progress to the next phase of evaluation.**

3.3 Phase Three (03): Specification Requirement Compliance

NB: Qualification Threshold – Bidders must achieve full compliance with the specification requirements. Bidders who fail to comply with the set specification compliance per the requirements WILL be eliminated and bidders who comply will progress to the next phase of evaluation being the Price and BBEE.

3.4 Phase Four (04): Price and Preference (B-BBEE) Evaluation

Service Providers who comply with set minimum threshold will be evaluated under Price and B-BBEE phase to determine the highest scoring bidder for recommendation.

Commercial - Price 80 and B-BBEE 20

This bid will be evaluated on 80/20 preferential points

Criteria	Weight	Sub-criteria
Total Price	80/100	Benchmark against lowest quote
Contribution to BBEE	20/100	Points will be awarded to bidders according to their BBEE status level of contributor as indicated in the BBEE accreditation certification as indicated below:
BBEE LEVELS		SCORES



Level 1	20
Level 2	18
Level 3	14
Level 4	12
Level 5	8
Level 6	6
Level 7	4
Level 8	2
Non- compliant Contributor	0

The bidder who obtains the highest total points on PRICE and B-BBEE claimed points shall be awarded the contract.

3.5 Phase Five (05): Due Diligence

The WRC reserves the rights to conduct a due diligence exercise on the top 2 or more bidders that scored highest points in commercial evaluation.

4. PRICING

The RFQ will be evaluated in terms of the Preferential Procurement Regulations (2017).

Note:

- ☐ Fees must be quoted in South African Rand.
- ☐ Price(s) quoted must be firm and inclusive of VAT where applicable.

Proposals should include rates which should be valid for the entire length of the assignment.

5. PERIOD / DURATION OF PROJECT / ASSIGNMENT

Once off procurement.

6. PAYMENT:

The WRC will be invoiced according to the amount of services rendered payment will be affected 30 days from the date of the invoice.

7. STANDARD CONDITIONS OF THE TENDER

- i. **Bidders must complete SBD 4, SBD 6.1;**
- ii. Bidders must also submit a **valid and original tax clearance certificate**; and a **valid B-BBEE certificate** (original or certified copy) to the WRC offices PRIOR to the closing date, if the WRC is not already in possession of these certificates;
- iii. WRC Supplier application form must be completed and signed (copy attached)
- iv. It is the responsibility of prospective bidders to ensure that all bid documents are submitted before



the closing time and date of the tender;

- v. The WRC reserves the right to award or not to award this contract;
- vi. The WRC will enter into a formal contract with one successful bidder;
- vii. The WRC reserves the right to terminate the contract should the performance of the service provider be unsatisfactory;
- viii. Bids received after closing time and date will be classified as **LATE** and will **NOT** be considered;
- ix. Although adequate thought has been given in the drafting of this document, errors may occur which the WRC will not be responsible for;
- x. Any change of information provided in the tender document that may affect delivery of the service should be brought to the WRC's attention as soon as possible. Failure to comply with this may result in the contract being terminated;
- xi. Service providers presenting information intentionally incorrectly or fraudulently will be disqualified;
- xii. Service providers who have been declared insolvent and wish to do business with the WRC must have been rehabilitated and provide the necessary proof thereof;
- xiii. The WRC reserves the right to award, cancel or partially award this contract.
- xiv. The National Treasury General Conditions of Contract will be applicable to this tender (available on the National Treasury website);
- xv. Bidders must complete and attach all relevant standard bid document;
- xvi. All prices quoted must be VAT inclusive;
- xvii. Only those bidders, who have met the minimum functional criteria, as stipulated above, may be invited to present their proposal as required. Please note that bidders, who may be invited for presentations, may have their technical scores re-evaluated.
- xviii. For those bidders who have met the minimum functional criteria, as stipulated above, the WRC has the right to visit the business premises to verify the information provided in the tender documents; please note that bidders who may have their premises inspected, may have their technical scores re-evaluated.
- xix. Short-listed companies could be invited to present and discuss their proposals.
- xx. A service level agreement will be entered into between the WRC and the successful respondent.

8. CLOSING DATE AND TIME

- ☐ The closing date for the RFQ is the **22 November 2022 @ 24h00pm.**
- ☐ Quotations should be sent to quotations@wrc.org.za to reach the WRC before 24h00pm on the closing date and time.

9. ENQUIRIES

- ☐ For any technical enquiries and commercial enquiries please contact: the WRC Supply Chain Unit at quotations@wrc.org.za